

Privacy Policy for Global Gardens

At **Global Gardens**, we are committed to respecting and protecting your privacy. This Privacy Policy explains how we collect, use, and safeguard your data when you provide feedback through our website. Please read this policy carefully to understand our practices regarding your information.

1. Collection of Feedback:

Global Gardens collects feedback from clients to improve our products and services. We only collect your feedback if you voluntarily submit it to us through our feedback form on the website.

2. Information Collected:

When you submit feedback, we collect the following information:

- a. Name: We collect your name to address you correctly and personalize our communication with you.
- b. Email Address: We collect your email address to respond to your feedback, provide updates if necessary, and address any concerns you may have.
- c. Message: We collect the feedback message you submit to understand your experiences, suggestions, or comments related to our products and services.

3. Use of Feedback Information:

The information we collect through your feedback is used for the following purposes:

- a. Improvement: We use your feedback to enhance our products, services, and customer experience. Your valuable insights help us identify areas where we can make enhancements and deliver a better gardening experience.
- b. Communication: We may use your email address to respond to your feedback, address any concerns, and provide updates if necessary.

4. Data Protection and Sharing:

Global Gardens prioritizes the security and confidentiality of your personal information. We implement appropriate technical and organizational measures to protect your data against unauthorized access, alteration, disclosure, or destruction.

We do not sell, trade, or rent your personal information to third parties. Your feedback information is strictly confidential and is used solely for internal purposes related to improving our products and services.

5. Data Retention:

We retain your feedback information for as long as necessary to fulfill the purposes outlined in this Privacy Policy, or as required by law. Once your feedback has been processed and incorporated into our improvement initiatives, we will securely dispose of any unnecessary personal information.

6. Your Rights:

As a client providing feedback, you have the following rights regarding your personal information:

a. Access and Correction: You have the right to access and update your personal information. If you need assistance in reviewing or modifying your information, please contact us using the information provided in the "Contact Us" section below.

b. Withdrawal of Consent: If you wish to withdraw your consent to our collection and use of your personal information, please contact us using the information provided below.

7. Contact Us:

If you have any questions, concerns, or requests regarding this Privacy Policy or the handling of your personal information, please contact us at:

Global Gardens

Email: privacy@globalgardens.com

We are committed to addressing and resolving any privacy-related issues promptly and effectively.

Please note that by providing feedback through our website, you acknowledge and consent to the collection, use, and processing of your personal information as described in this Privacy Policy.